



With your support Nagwa found shelter at PGM, and new life in Christ.

“I HEARD THE GOSPEL FOR THE FIRST TIME AT PGM”

Nagwa’s story is one of remarkable redemption—a life once marked by addiction, broken relationships, and desperation is now being rebuilt on the foundation of Jesus Christ. After years of rebellion, homelessness, and pain, she walked through the doors of Pacific Garden Mission and encountered the life-changing power of the Gospel for the very first time. Her transformation is a testimony to what God can do when a heart surrenders to Jesus Christ—and it is made possible by the generosity of donors like you.

NAGWA TONG

“My name is Nagwa J Tong and I am from Rochester, Minnesota. I ended up at PGM because I was dealing with addiction, unresolved trauma, and a lot of rebellion. My mom dealt with physical abuse and it affected our home. My parents eventually separated, which caused a significant rift within our family. She had to raise three kids, and it was very hard.

“My mother also dealt with physical abuse in her marriage with my biological father. Being the eldest, I was the only one who witnessed it. It was very difficult for my mother because we were new immigrants in America under my father’s



provision. We came as refugees from South Sudan, fleeing war. Both of my parents were traumatized without even realizing it. Though we escaped the horror, a piece of it followed us—through abuse and unforgiveness. One day, my mother packed her bags, put us in the car, and left while my father was at work. This was bold. She didn’t know English, had no job, no money, no counseling, and no one in America. It wasn’t easy, and time didn’t ease the pain—it only aged it. That aged pain became my reality. I always felt something was missing, and everything I tried to fill it only brought more pain.

“I never saw eye to eye with my

family, which led to severe rebellion. I sinned against God. I disrespected my mom, got into drugs, made poor friend choices, and that led to homelessness at the age of 15. I got kicked out of the house because of how rebellious I was.

Living by myself was hard. I graduated from high school, but that was the only real accomplishment I had at that point.

“I started selling drugs and then worked in the strip club. I soon lost my apartment and became homeless. I had the option to live with my mother again, but I didn’t want to follow her rules. I chose drugs, getting high, and committing crimes. That led me to Chicago.

“I was in a desperate and terrible situation. I had to leave the vehicle of the people I came with and asked a pedestrian where I could find the nearest shelter. They led me to PGM. When I came into PGM, I heard the Gospel for the first time and it changed my life. In tears I accepted Jesus as my Lord and Savior. I was allowed to join the New Life Bible program and also the New Day addiction



Nagwa examines clothes that are donated by our faithful supporters.

Nagwa poses with spiritual mentors at her baptism.

recovery program. I completed and graduated from both.

“While I was in the program, I was convicted because I had two warrants. By the grace of God, I went to turn myself in to two different states. I thought I would serve prison time, but God was merciful—the charges were dropped. The judge told me to go back to PGM and said whatever was happening there was working. She had seen me in my addiction and now saw the new version of me. I believe she saw a spirit of humility. I didn’t go there to get off—I went to do the right thing.

“Jesus restored me and my relationships—with my family and my community. He has given me Godly relationships, educated me, clothed me, and provided more than I could ask for. I’ve been given six more months to stay at PGM and I’m just going to trust Him in faith to provide.

“My relationship has been rekindled with my daughter, my mother, my siblings, extended family, and even old friends. They are curious now. They did everything they could to help me before, but I was too stubborn to change. Now, seeing me they want to know who this “God” I serve is. Now, I



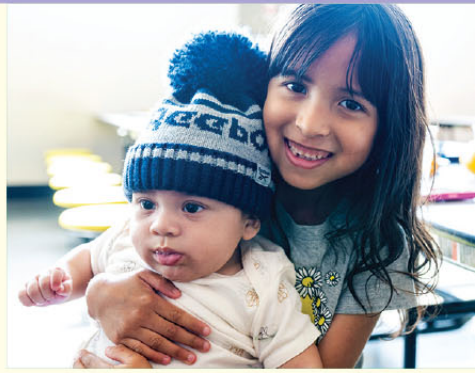
wake up desperate for Him. Not for drugs or attention, but for Him. It feels good to be living for God, but it’s also challenging. I’m still dealing with the old me. I can’t go back to those awful things. I must go to His feet daily and let Him help me in those areas. People can pray for me by asking God to help me recognize my blind spots and to continue giving thanks to Him, which strengthens my relationship with Him.”

Because of your faithful support, women like Nagwa are given more than just shelter—they are given a second chance, a renewed identity, and the love of Christ that changes everything. Thank you for investing in this ministry and in the lives of those who need hope the most. Your compassion is helping to rewrite stories and restore families, one life at a time.

**“We love him,
because he
first loved us.”
—1 John 4:19 KJV**



After her conversion at PGM, a tearful Nagwa gets baptized at her local church.



Young Faces with a Bright Future



We want to extend our heartfelt gratitude to you, our faithful supporters, for standing with the young children and mothers who find refuge at Pacific Garden Mission. Because of your generosity, these families are welcomed into a safe, caring environment where they receive more than just shelter—they are given hope. With access to nutritious meals, clean clothing, emotional support, and Christ-centered programs, children can laugh, play, and heal while their mothers work toward rebuilding their lives.

Your compassion helps restore dignity and provides a foundation for a brighter future. *The support they receive reminds these families that they are not forgotten*—that there are people who care and believe in second chances. Thank you for being their beacon of light that faithfully guides them from darkness to a life of hope.



Please donate using your phone. Just scan this QR code with your phone's camera, and it will direct you to the PGM Donate page. *Thank you!*

GIVE NOW pgm.org/donate

Visit our website at pgm.org to learn more about PGM's multiple ministries to the needy.



A Word from Philip Kwiatkowski
President, Pacific Garden Mission

ROOM FOR DESPERATE MOTHERS

“But Jesus said, Suffer little children, and forbid them not, to come unto me: for of such is the kingdom of heaven.”

—Mt 19:14 KJV

One of the ministries that we are seeing amazing growth in is for mothers and children. Now that we have opened our dorm for mothers with boys, we are receiving numerous calls for mothers seeking shelter. As of now, we have about 40 mothers and children, including migrants, residing here at PGM. I wanted you to hear from them what being at PGM has meant.



“PGM has helped me get my ID, schooling for my 3-year-old son, counseling, and my health. PGM is a blessing because they’re so supportive and understanding, helpful and caring.”

Another mother writes, *“PGM gave me a home and community. They helped my son’s social skills and confidence in communicating. PGM has been a blessing because of the constant support from people. Giveaways for the kids made the holidays special for them during a very hard time. Plus, little Jr. has even become the PGM mascot!”*

Another says, *“PGM has provided me a place instead of the streets. PGM is a blessing because my kids have a place to sleep.”*

Finally, this mother writes, *“PGM has provided shelter and food for me and my baby, and has been a blessing to me and my kids.”*

To see a little child walking down the hallway, hand in hand with his mother, makes me thankful that PGM is here to minister to them in their time of need. ***Thank you for your love, prayer, and support.***

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Philip Kwiatkowski, President
Daniel Woolman, Editor
Paul Higdon, Design

1458 South Canal Street
Chicago, IL 60607-5201
P: 312.492.9410 F: 312.492.9414
Email: pgmnews@pgm.org
Websites: www.pgm.org www.unshackled.org

Learn more about our Mission, where lost souls find hope, compassion, and purpose.

STEWARDED WITH EXCELLENCE: OSMAN WEBB'S JOURNEY OF FAITH AND SERVICE

Osman Webb
Vice President of Administration

At PGM, we believe that the Lord brings the right people into leadership—people who love Him deeply and steward their gifts faithfully. One such person is Osman Webb, our Vice President of Administration.

Born and raised on the south side of Chicago, Osman's early years were marked by sorrow and resilience as he experienced the death of his father when he was 8 years old.

At the age of 18, Osman came to know the Lord as his personal Savior after reading the Gospel of Matthew, specifically chapter 7. This passage stirred something within him, and

through it, Osman began a personal relationship with Christ that would shape every step of his journey.

After earning a degree in Finance from Chicago State University, he launched a professional career that included roles at Arthur Andersen, Moody Bible Institute, and the University of Chicago.

His heart for ministry also led him to serve as a pastor at a local church for 12 years, where he shepherded others with a passion for grace and truth. Today, he brings that same passion to PGM, overseeing our Human Resources and Finance departments.

"I'm blessed," Osman shares, "to be in a role where I can minister to both the staff and the PGM guests, while also using the administrative and technical skills God has given me."

We are grateful for Osman's leadership, humility, and deep faith. Through his service, PGM continues to be a place not only of refuge, but also of excellence, integrity, and the love of Christ in action.

THE IMPACT WE MAKE TOGETHER

Pacific Garden Mission's budget is completely donor-funded. We receive no government funding. We are eternally grateful for the individuals, businesses, churches, and foundations that make it possible for PGM to serve thousands of homeless men, women, and children each year. When you support us financially, you're not only giving *to* the Mission, but *through* the Mission to people who need your help the most. In August your support made a true difference:

477 average number of homeless people who received aid and Gospel services each day

31,647 plates of food were served (est.)

7,800 clothing items were distributed (est.)

3,137 media outlets around the world broadcasted *UNSHACKLED!*

42 men and women were enrolled in Bible study programs and provided room and board

12 mothers with their **17** children were sheltered at PGM

113 people professed saving faith in Christ and became new believers at PGM

With your encouragement and support, we minister hope to the homeless, addicted, and brokenhearted.